

May 12, 2023

Dear,

The management, staff, and board of directors of the University of Illinois Community Credit Union (UICCU) are looking forward to serving you as we acquire your personal deposit accounts from the CIBM Bank branch in Danville, Illinois effective June 1, 2023. Please review this letter for important account information including your new UICCU account number(s) and how to make this transition a success.

New UICCU Account Format

All accounts that you own individually will be housed under a new UICCU member number.

All accounts that you own with a joint owner will be housed under a new UICCU member number.

For example: Your new UICCU member number is 12345678. You have three accounts such as a checking, savings, and a certificate of deposit. All three accounts are housed under member number 12345678. It would look something like this:

Member Number: 12345678

- Savings Account
- Checking Account
- Certificate of Deposit

Please refer to your member number when working with a representative at UICCU whether that be on the phone, online, or in person, you only need to give us your member number. You do not need to know or memorize every different account number for each account.

Your specific new UICCU account numbers are outlined in the accompanying chart alongside your current CIBM Bank account numbers.

Additional Membership Savings Account

UICCU is a member-owned cooperative, therefore, you are required to have a \$5.00 share deposit in the credit union. An individual Membership Savings Account has been established in the name of the primary account holder and UICCU deposited \$5.00 on your behalf. It is up to you if you would like to utilize this savings account. You are not required to actively use it, but you must always keep the minimum balance of \$5.00.

Direct Deposit, Recurring Payments, & Bill Pay

Starting June 1 and after, you will need to re-establish Direct Deposit of payroll, retirement or other income, recurring payments, loan payments or other payees, and online Bill Pay setup with your new UICCU account number and routing number. Please use the New UICCU Account Number (for Direct Deposit and ACH Authorization) provided in column 4 of the accompanying chart for setting up your recurring deposits or payments. UICCU's routing number is 271176899.

CIBM Bank will forward any deposits or payment requests they receive during June and July to UICCU. Starting on August 1st, anything directed to CIBM Bank will be returned to the source of origination.

Digital/Online Banking

Access to UICCU Digital Banking will be available after your accounts have officially been transferred and are in our system on June 1, 2023.

Register/Log into UICCU Digital Banking at uoficreditunion.org and download UICCU's Mobile App in the Apple App Store or Google Play by searching "UICCU"

To register for Digital Banking, you'll need:

- UICCU Member Number (shown above the chart)
- Last 6 digits of your Social Security Number
- Date of birth
- Active cell phone number on file with UICCU
- Active email address on file with UICCU

During initial login, you'll be prompted to create a unique username and password.

As mentioned, online banking through the CIBM Bank system will be available for 60 days after the closing date (May 31, 2023) to review account history and download or print statements and documents.

Additional Information/Contact Us

For additional information including FAQ's and copies of the mailings, visit uoficreditunion.org/cibmbank/. If you have other questions or need further assistance, stop by our Danville branches at 210 N Gilbert St. or 1019 E. Fairchild, or call us at 217-278-7700 and press 5 when prompted.

Again, we appreciate the opportunity to serve you, and are committed to helping you transition smoothly to UICCU. We welcome you as our newest members!

Sincerely,



Chris Harlan
President/CEO
U of I Community Credit Union